

Recycleye Privacy Policy

Our contact details

Name: Recycleye Ltd

Address: Registered Office: 43 Central Street, London, EC1V 8AB, UK.

Phone Number: +44 20 3695 5035

E-mail: Hello@recycleye.com

Website: www.recycleye.com

The type of personal information we collect

We currently collect and process the following information:

- Personal identifiers, contacts and characteristics (for example, name and contact details) if you provide these to us, for example, if you complete one of our contact forms.

How we get the personal information and why we have it

Most of the personal information we process is provided to us directly by you, if you complete one of our contact forms, for example to ask about our products or service, or if you wish to arrange a site audit.

We use the information that you have given us in order to respond to the request that you have made to us. This will include contacting you via email or telephone, where you have provided these contact details to us.

Under the UK General Data Protection Regulation (UK GDPR), the lawful basis we rely on for processing this information is your consent. You are able to remove your consent at any time. You can do this by contacting us via the email address: hello@recycleye.com

Embedded content from other websites

Articles and or pages on this site may include embedded content (e.g. videos, images, articles, etc.). Embedded content from other websites behaves in the exact same way as if the visitor has visited the other website.

These websites may collect data about you, use cookies, embed additional third-party tracking, and monitor your interaction with that embedded content,

including tracking your interaction with the embedded content if you have an account and are logged in to that website.

How we store your personal information

Your information is securely stored on our CRM system.

We keep your name, email address and telephone numbers and other information you may provide relating to your role or your employer, for an unlimited time, to assist with market analysis. You have the right to request deletion of your contact details at any time, which will be securely deleted from our CRM system.

Your data protection rights

Under data protection law, you have rights including:

Your right of access - You have the right to ask us for copies of your personal information.

Your right to rectification - You have the right to ask us to rectify personal information you think is inaccurate. You also have the right to ask us to complete information you think is incomplete.

Your right to erasure - You have the right to ask us to erase your personal information in certain circumstances.

Your right to restriction of processing - You have the right to ask us to restrict the processing of your personal information in certain circumstances.

Your right to object to processing - You have the the right to object to the processing of your personal information in certain circumstances.

Your right to data portability - You have the right to ask that we transfer the personal information you gave us to another organisation, or to you, in certain circumstances.

You are not required to pay any charge for exercising your rights. If you make a request, we have one month to respond to you.

Please contact us at hello@recycleye.com if you wish to make a request.

How to complain

If you have any concerns about our use of your personal information, you can make a complaint to us at hello@recycleye.com

You can also complain to the ICO if you are unhappy with how we have used your data.

The ICO's address:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Helpline number: 0303 123 1113

ICO website: <https://www.ico.org.uk>